

# A Moment with Hovr

*A Peek Behind the Curtain: Hovr Releases Quarter 1*

# Takeaways

Engage  
more  
Convert  
more

## ➤ View the Latest Hovr Releases

Gain a clear overview of the newest Hovr features released this quarter and how they enhance the guest experience

## ➤ Explore Core Functionality

Learn how each new feature works and the different ways it can be implemented across your website

## ➤ Proven Best Practices

Discover practical strategies to maximize engagement, performance, and overall effectiveness when using these releases

## ➤ See Real Client Examples

Review real-world implementations from current clients to understand how these features are being used across different scenarios

# Hovr Releases



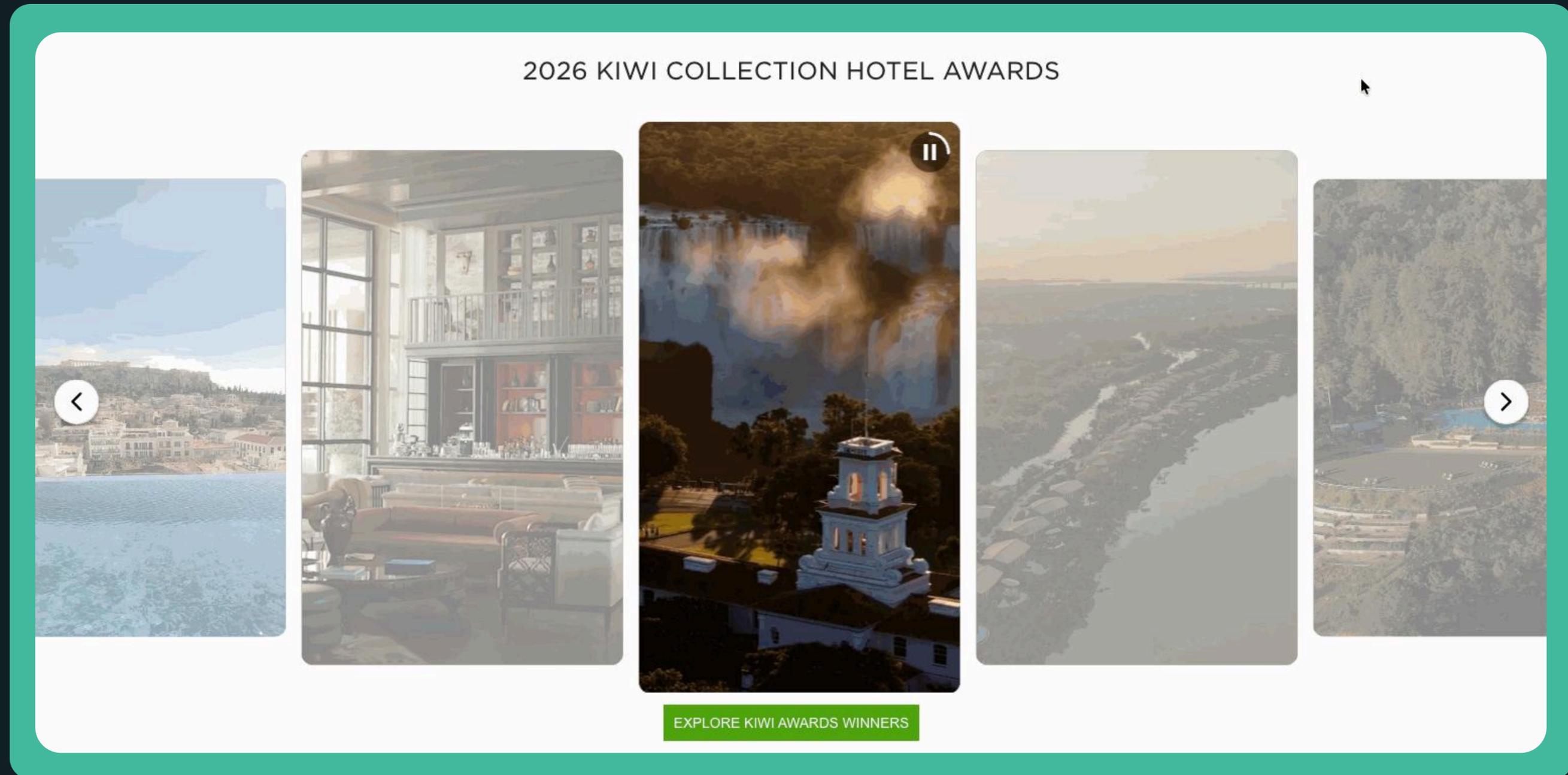
## *What is a Hovr release?*

- **Introduce new features, tools, and functionalities to the Hovr platform**
- **Designed to support client needs and market trends with timely innovations**

- **Part of Hovr's commitment to continuous innovation and responsiveness**
- **A way for clients to stay competitive by leveraging the latest capabilities in digital engagement**
- **Deliver enhancements to user experience**

# Embed (Beta)

*High-impact* content section



**Kiwi Collection: Embed (Beta) Carousel**

# Embed (Beta)

*High-impact* content section



Hovr's Aven Page: Embed (Beta) Spotlight

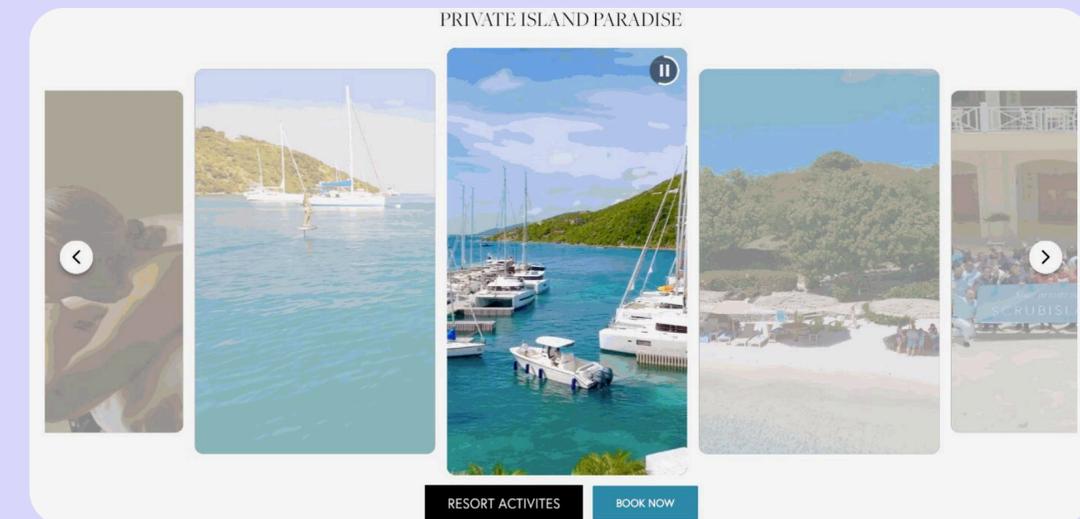
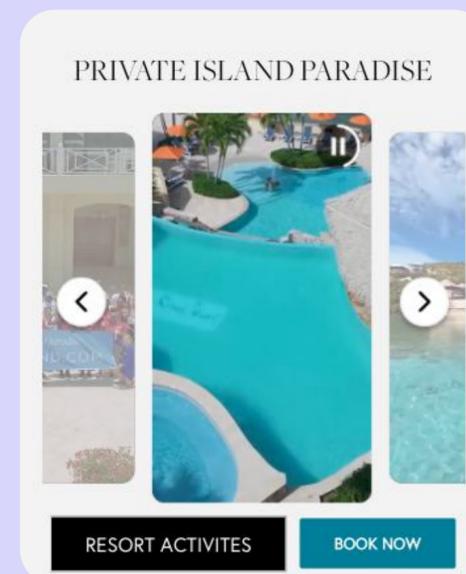
# Embed (Beta)

*High-impact* content section

## *The Beauty of Embed*

A true on-page experience, without the need for backend builds. It gives you the power to launch fully integrated, high-impact content sections instantly, keeping websites dynamic, engaging, and easy to update.

- Vertical video carousel
- Horizontal spotlight feature
- Separate desktop/mobile experience
- Customize CTA style, header verbiage and style, background color, padding
- Set autoplay and display arrows
- Customize title and description



Scrub Island Resort  
Mobile & Desktop

# Client Spotlight

*The Godfrey Hotel*



**Desktop**

**20.18%**

*Click Through Rate*

**251**

*Direct Clicks*

**Mobile**

**42.58%**

*Click Through Rate*

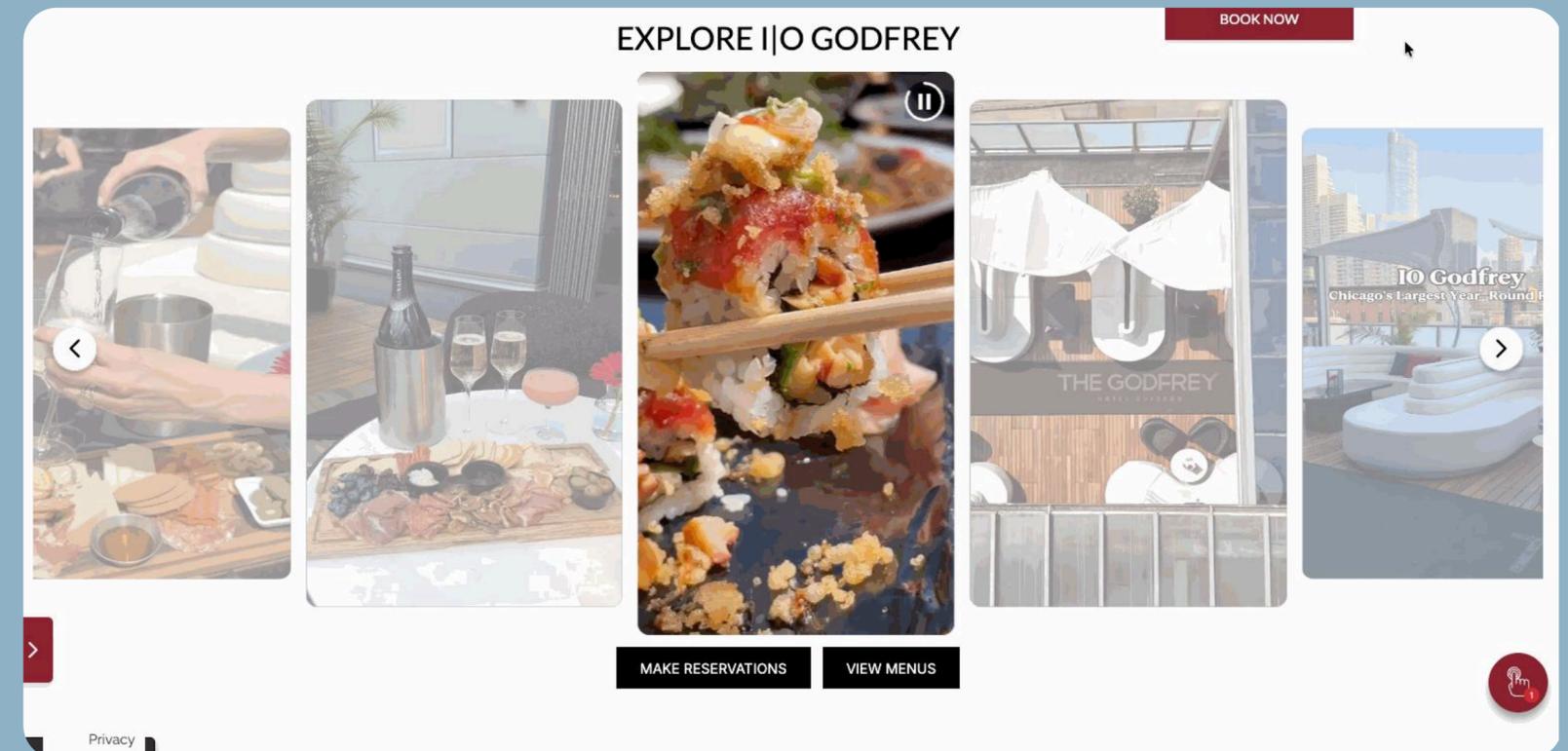
**508**

*Direct Clicks*

Offers guests an immersive look into the Rooftop experience, showcasing the space, atmosphere, and signature events like brunch and happy hour.

How Hovr Assists:

- Draws attention to one of the property's most compelling amenities
- Features special dining event content
- Encourages exploration and deeper engagement
- Elevates the IO Rooftop storytelling



# Best Practices for Embed (Beta)

## Use Short, Impactful Video Clips

Trim videos to 8–10 secs to quickly capture attention while keeping the experience concise. Short clips encourage visitors to explore multiple pieces of content while remaining engaged.

## Multiple Content Pieces

For the desktop experience, using a minimum of five videos helps create a fuller experience and allows the content to visually fill the width of the page, making the experience more engaging.

## Maintain Consistent Site Styling

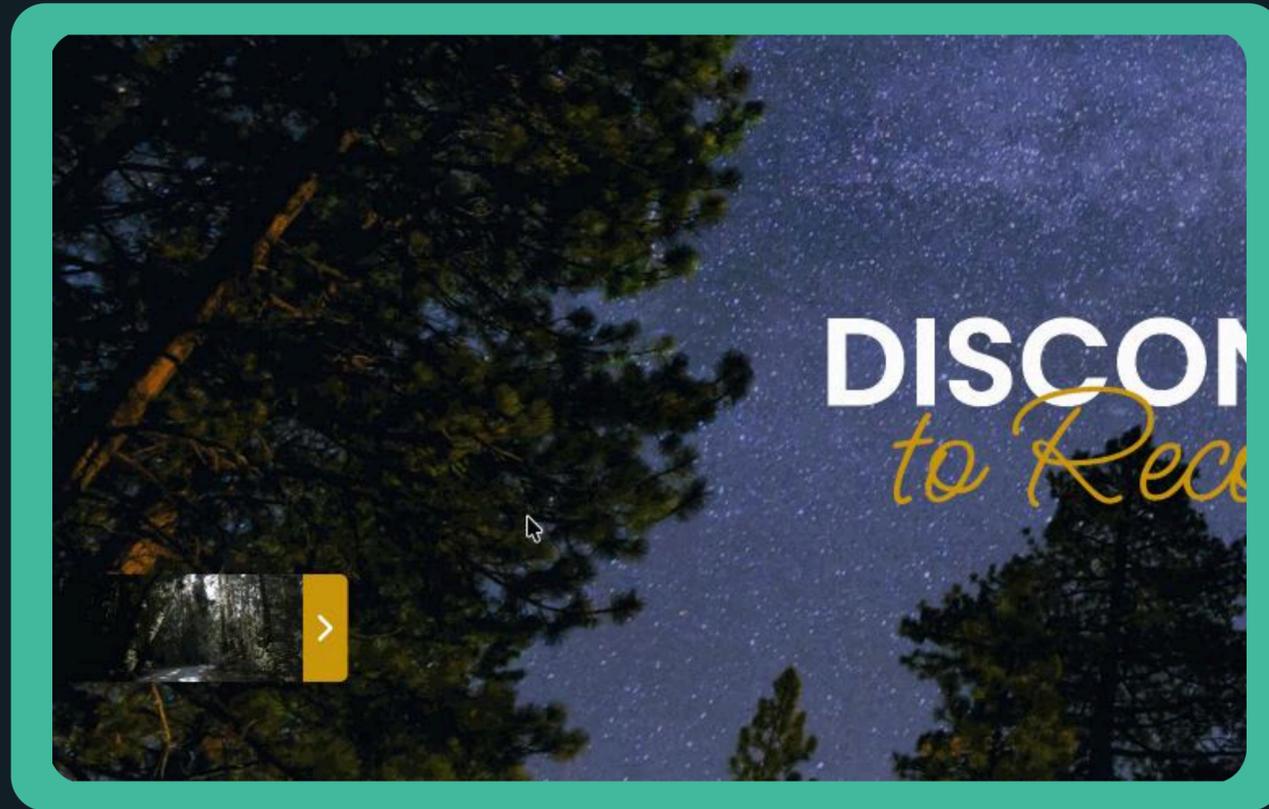
Align the Embed header, CTA, and design elements with your branding to ensure the experience feels seamless and integrated with the surrounding page.

## Clearly Label Each Content Piece

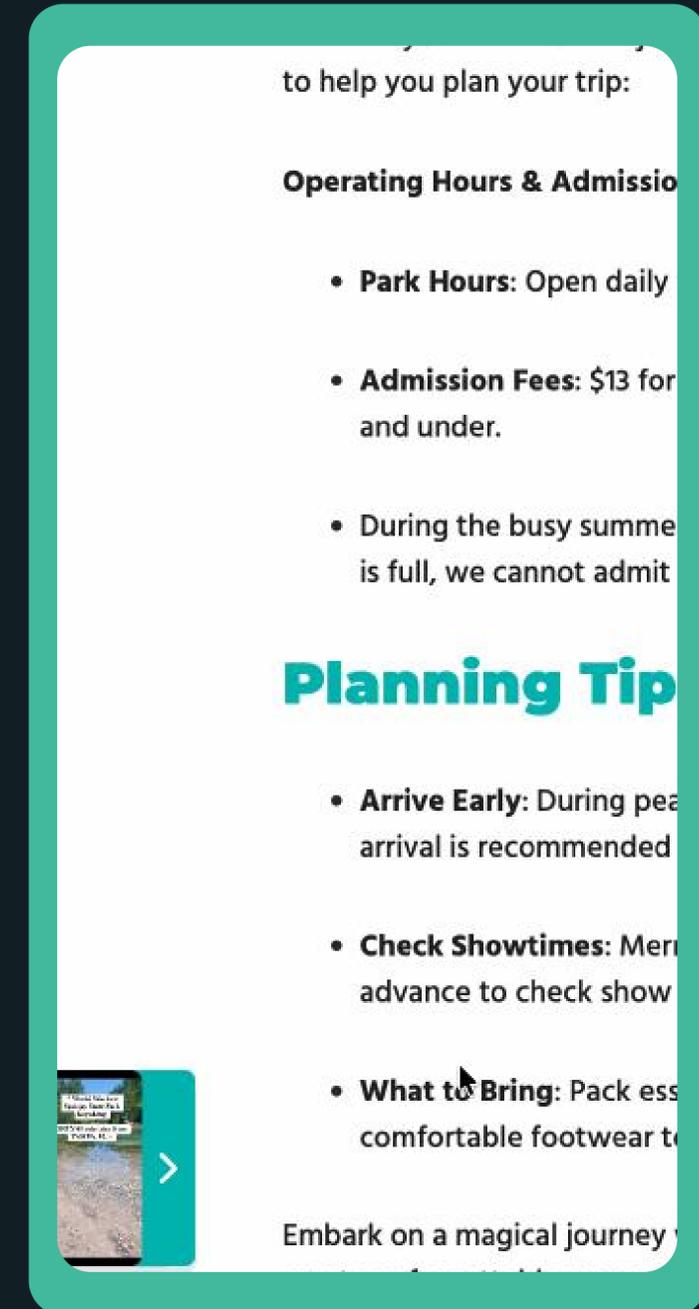
Add descriptive labels, titles and descriptions to each video so visitors immediately understand what they are seeing when they enter the experience, helping guide exploration.

# Pin Preview

Allows for *Maximum Exposure, Minimal Space*



Horizontal Pin Preview  
Big Sur Lodge



Vertical Pin Preview  
Weeki Wachee Springs

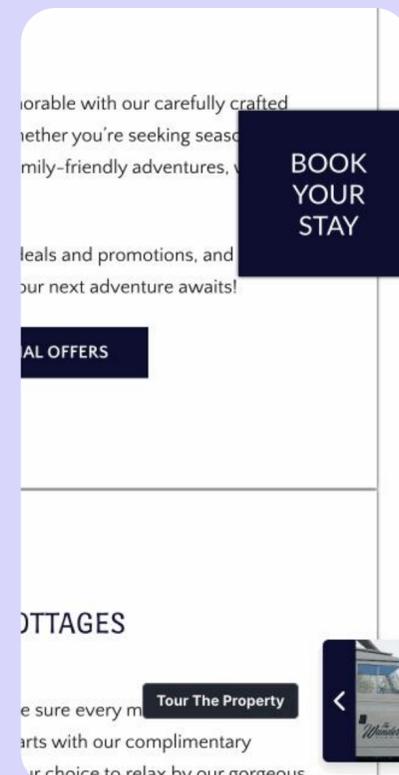
# Pin Preview

Allows for *Maximum Exposure, Minimal Space*

## *The Impact of Pin Preview*

A subtle but powerful update that teases your content before the full Pin experience. It engages visitors with a quick, eye-catching preview while keeping your page layout clean and minimal

- Shows a short preview video
- Captures attention without overwhelming
- Gives visitors control: click to expand, collapse, or keep the minimal view
- Flexible display options



The Wanderer Cottages

# Client Spotlight

*Weeki Wachee*

# 5x

*Increase in overall  
Pin Direct Clicks*

Guest Services updated all the Pins across their sites to load collapsed to create a more minimal experience alongside their other widgets and a chat feature.

How Hovr Assists:

- Updating to Pin Preview increased engagement and CTR across all Pins on site
- Providing a minimal Pin Preview allowed for site visitors to see there was additional content to discover

to help you plan your trip:

### Operating Hours & Admissio

- **Park Hours:** Open daily
- **Admission Fees:** \$13 for and under.
- During the busy summer is full, we cannot admit

### Planning Tip

- **Arrive Early:** During peak arrival is recommended
- **Check Showtimes:** Mer advance to check show
- **What to Bring:** Pack ess comfortable footwear to

Embark on a magical journey



# Best Practices for Pin Preview

## Use Motion to Capture Attention

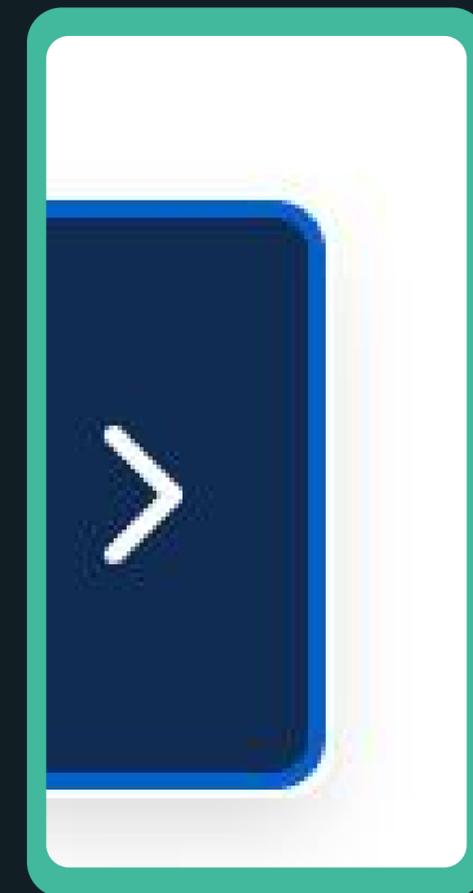
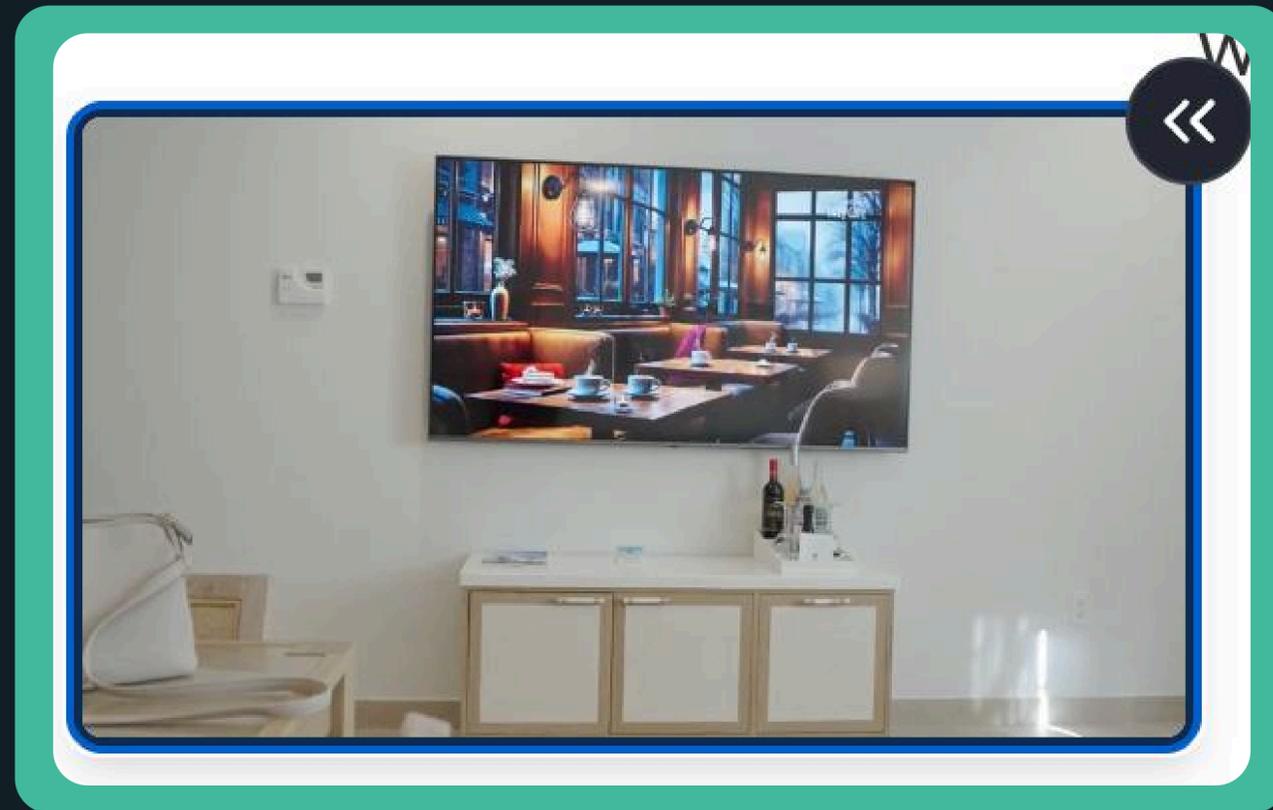
Choose a preview clip that quickly highlights movement, atmosphere, or a key experience. Short, visually engaging clips help draw the visitor's eye without overwhelming the page.

## Clean Page Experience

Use Pin Preview on pages with existing widgets (chat, accessibility tools, pop-ups) to keep the layout minimal while still showcasing motion and encouraging engagement.

# Auto Minimize Pin Feature

Ability to customize Pin based on *real time user experience*



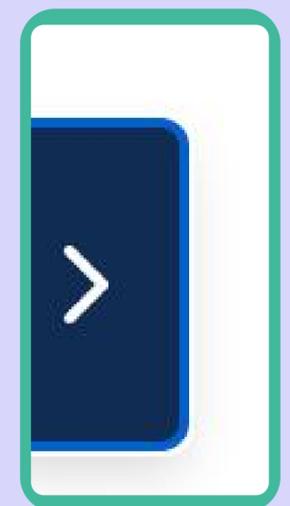
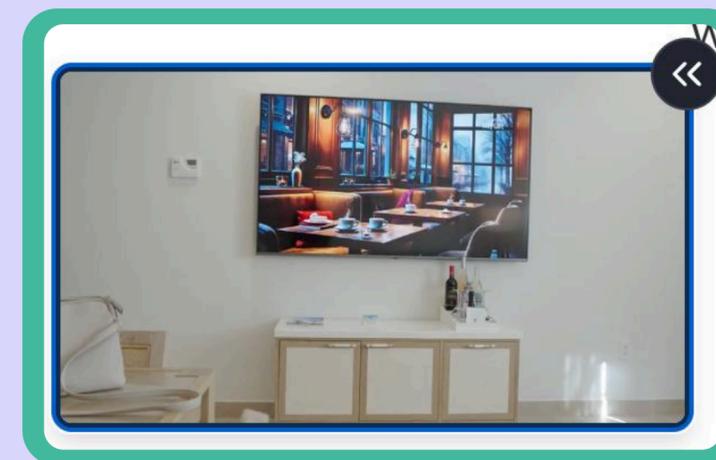
# Auto Minimize Pin Feature

Ability to customize Pin based on *real time user experience*

## *The Allure of Minimize Pin*

Automatically minimize allows you to set an existing Pin to collapse after a short period of inactivity or on scroll to keep the experience clean and unobtrusive

- Client-controlled setting for existing Pins
- Automatically minimizes after 2 seconds of inactivity or on user scroll
- Keeps the Pin present without interrupting the browsing experience
- Maintains easy access to content for re-engagement



# Best Practices for Auto Minimize Pin

## Multiple Moments on Page

Use the Auto Minimize Pin feature on pages where the Pin Moment and video player may come into contact with other Moments. For example, if a site visitor were to scroll and the Pin were to cover a Fill Moment.

## Include a Tooltip

Let your site visitors know they can bring the video back at their convenience by including verbiage in the tool tip area directing them to bring the content back.

# Aven Hospitality Booking Engine Partnership



## *Easily add video* to your Aven Hospitality Booking Engine

### What is Hovr?

Hovr drives more revenue by bringing immersive video directly into your Aven Hospitality Booking Engine, keeping guests engaged and confident as they move toward booking.

### Built for Aven-Powered hotels

This partnership makes video **a simple, scalable option within Aven Hospitality Booking Engines** – without custom development or ongoing technical overhead.

### Aven-Tested, Powerful Results for Hotels

After extensive testing with Aven Hospitality properties, Hovr proved to deliver increased conversions and revenue for partners.

**29.2%**  
Engagement

**15.9%**  
Conversion Rate

**\$239k**  
Influenced Revenue

# Why Hovr Video in the Booking Engine?

Booking engines lose up to 85% of travelers before they complete a reservation.

*Hovr video converts 5x more travelers.*

## Increase conversion

- ✓ Typical booking engines don't have video- but travelers rely on video to make decisions.
- ✓ Show rooms, suites, amenities, and experiences the way guests actually feel them.

## Lower cart abandonment

- ✓ Keep travelers on your site, don't send them back to OTAs.
- ✓ Use motion, animations, and video previews to pull them deeper into the purchase flow.
- ✓ Bring flash sales and seasonal offerings to life to highlight promotions.

## Drive more upgrades

- ✓ Boost conversion on packages, add-ons, and upgrades.
- ✓ Let guests preview experiences like dining, spa, or activities in seconds.
- ✓ Use video to highlight additional offerings and increase average order value.

# Aven Hospitality Booking Engine Partnership

## A Simple Way to Drive Conversions

1.

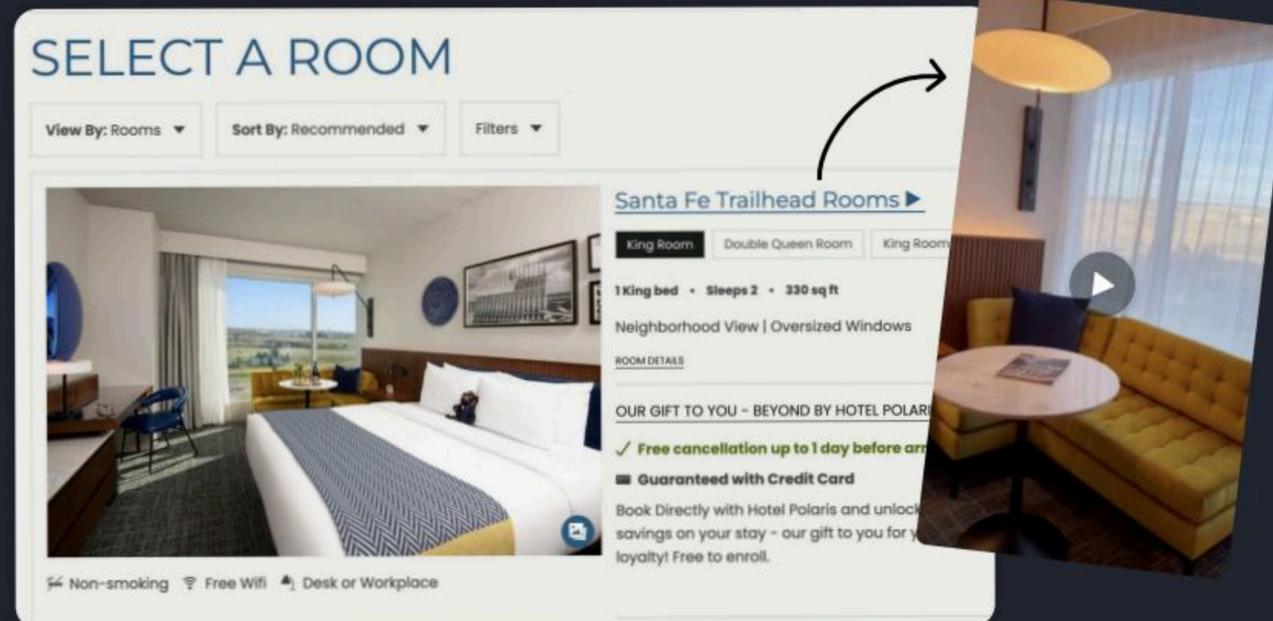
Contact Hovr for a demo.

2.

Select your styles and upload video.

3.

Go live and start boosting conversions.



Explore adding video in your Booking Engine.

[Contact Hovr Today](#)

# Client Spotlights



 **Travel Updates And Hotel Policies**

The Bahia Resort Hotel's pool will be temporarily closed from April 13 - 15 while we work on improvements. Guests will also have access to the pool at our nearby sister property, the Catamaran Resort...  
[VIEW FULL POLICY](#) ▾

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View By: Guestrooms & Suites ▾   Sort By: Recommended ▾   Filters ▾



**Resort Room**

Resort Room 1 King   Resort Room 2 Queens

1 King bed • Sleeps 2 • 318 sq ft

Our Resort View Rooms are located throughout the resort with optional patios or balconies (based upon availability) with patio chairs facing the property's lush tropical greenery.

Room Details

Member Only Rate   **MEMBER RATE**

Sign up for Free Members Only rates and save up to an additional 10% off our Best Flexible Rate.   ~~\$347.00~~ **\$317.10**  
or from **\$34/mo** ⓘ  
Average Per Night

## Bahia Resort Hotel Underline



**Happy Camper Collection**

Happy Camper One King   Happy Camper Two Queens

Only 1 room left   1 King bed • Sleeps 2 • 250 sq ft

Cozy, stylish and well-priced, this King guestroom pool and lobby.

ROOM DETAILS

**Nama'ste in Bed**

 **Deposit Required**

Late check out 1PM, waived resort fee, free parking

**Town and Country Beyond Rate**

 **Deposit Required**

Booking direct pays. Sign in today and start saving

 Hair Dryer    Desk or Workplace    Refrigerator    Safe in Room

 Free Wifi

## Town & Country Resort Fill

# Super Sneak Peek...Explore

The guest booking journey *enhanced*

The screenshot shows a web browser window displaying the Catamaran Resort Hotel website. The browser's address bar shows a URL from 'be.synxis.com'. The website's header features the 'CATAMARAN RESORT HOTEL' logo and a navigation menu with links for 'ROOMS', 'ABOUT', 'MY BOOKINGS', 'USD', and 'ENGLISH - US'. A shopping cart icon is also present. The main content area features a large background image of the resort, which includes a multi-story hotel building, a beach, and a pier extending into the ocean. A white information box on the left side of the image provides the following details:

- Catamaran Resort Hotel And Spa**
- 3999 Mission Boulevard, San Diego, California, United States, 92109
- 858-488-1081
- www.catamaranresort.com

At the bottom of the page, there is a booking summary section with three columns:

- Guests:** 1 adult, 0 children
- Check-in:** Wed, Mar 11, 2026
- Check-out:** Thu, Mar 12, 2026

Below the summary, there is a link for 'SPECIAL CODES OR RATES'.

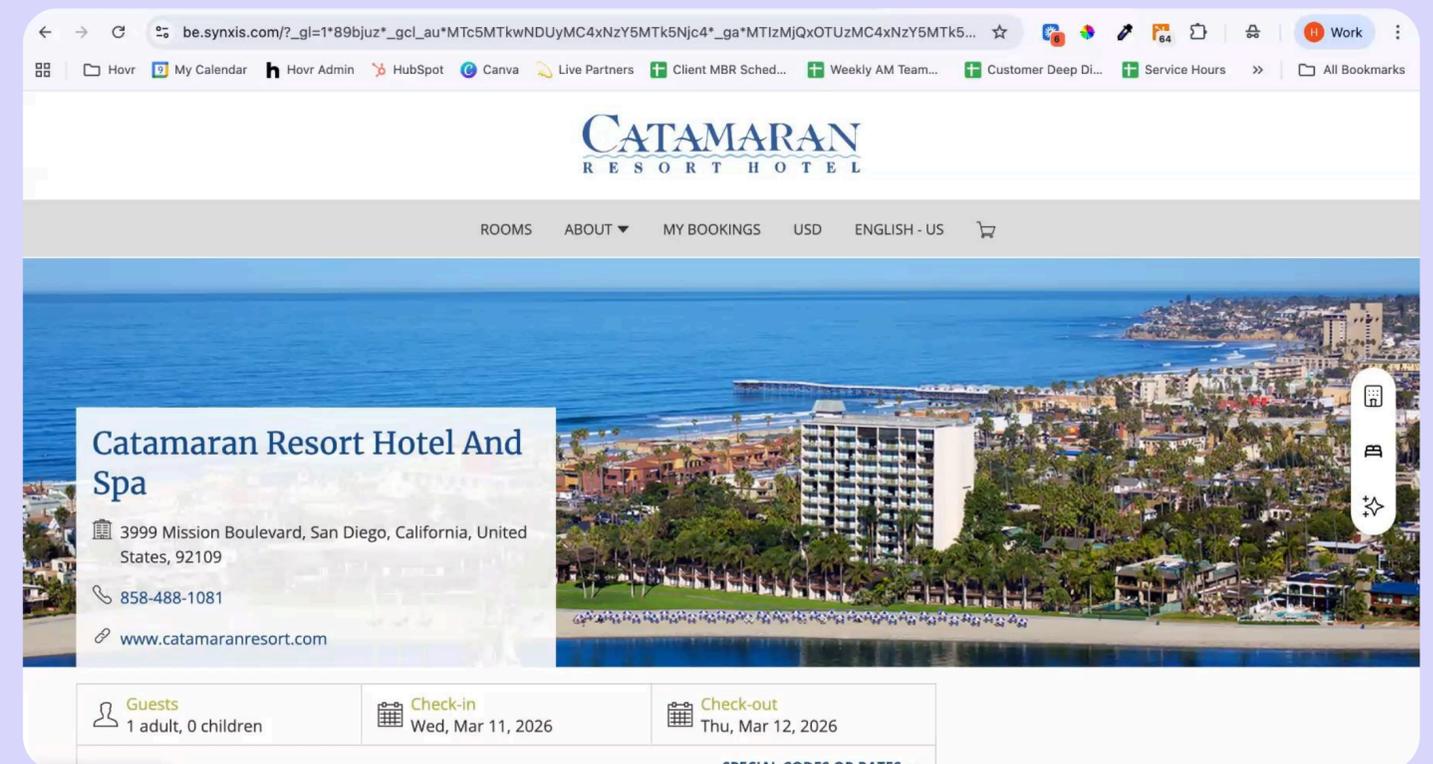
# Super Sneak Peek...Explore

The guest booking journey *enhanced*

## *The Impact of Pin Preview*

Introduces engaging video content directly within the booking funnel. It helps guests discover key property highlights while they consider their stay, keeping them engaged while on the last step of their booking journey.

- Showcase Property Highlights
- Highlight Accommodation Details
- Promote On-Site Amenities
- Reduce Cart Abandonment
- Customizable Experience



Catamaran Resort Hotel

# Tips to Starting Preparing for Feature Releases

- Explore Your Current Moments
- Audit Your Site for Opportunities
- Look at Both High-Traffic and Low-Traffic Pages
- Focus on Strategic Placements
- Talk with Your Account Manager

# Thank you!

We appreciate you joining us. If you have additional thoughts or questions please reach out. We'd love to hear from you!

We will be sending out the webinar recording and survey shortly.

